Guarantee Advice Amendment - Beneficiary Consent Islamic User Guide

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Oracle Banking Trade Finance Process Management - Guarantee Advice Amendment - Beneficiary Consent - Islamic User Guide Oracle Financial Services Software Limited

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# **Oracle Banking Trade Finance Process Management**

Welcome to the Oracle Banking Trade Finance Process Management (OBTFPM) User Guide. This guide provides an overview on the OBTFPM application and takes you through the various steps involved in creating and processing Trade Finance transactions.

This document will take you through following activities in OBTFPM:

- To create and handle Guarantee Advise Amendment Beneficiary Consent transaction.
- Help users to conveniently create and process Trade Finance transaction

#### Overview

OBTFPM is a Trade Finance middle office platform, which enables Bank to streamline the Trade Finance operations. OBTFPM enables the customers to send request for new Trade Finance transaction either by visiting the branch (offline channels) or through SWIFT/Trade Portal/other external systems (online channels).

#### **Benefits**

OBTFPM helps banks to manage Trade Finance operations across the globe in different currencies. OBTFPM allows you to:

- Handle all Trade Finance transactions in a single platform.
- Provides support for limit verification and limit earmarking.
- · Provide amount block support for customer account.
- Provides acknowledgement to customers.
- Enables the user to upload related documents during transaction.
- Enables to Integrate with back end applications for tracking limits, creating limit earmarks, amount blocks, checking KYC, AML and Sanction checks status.
- Create, track and close exceptions for the above checks.
- Enables to use customer specific templates for fast and easy processing of trade transactions that reoccur periodically.

#### **Key Features**

- Stand-alone system that can be paired with any back end application.
- Minimum changes required to integrate with bank's existing core systems.
- Faster time to market.
- Capable to interface with corporate ERP and SWIFT to Corporate.
- Highly configurable based on bank specific needs.
- Flexibility in modifying processes.



# Guarantee Advise Amendment Beneficiary Consent - Islamic

As part of Guarantee Advice Amendment, the amendments may need consent from the beneficiary of the amendment and the amended Guarantee is parked awaiting beneficiary consent. Once the Beneficiary has accepted the amendment, the Guarantee amendment Confirmation will be triggered.

The various stages involved for Islamic Guarantee Advice Amendment Beneficiary Consent are:

- Input data and Upload of related mandatory and non-mandatory documents in Registration stage
- Input/Modify details of amendment of Guarantee Data Enrichment stage
- · Capture remarks for other users to check and act
- Notify customer on any negative statuses in any of the stages to the applicant
- Hand off request to back office for amendment confirmation

The design, development and functionality of the Islamic Guarantee Advice Amendment Beneficiary Consent process flow is similar to that of conventional Guarantee Advice Amendment Beneficiary Consent process flow.

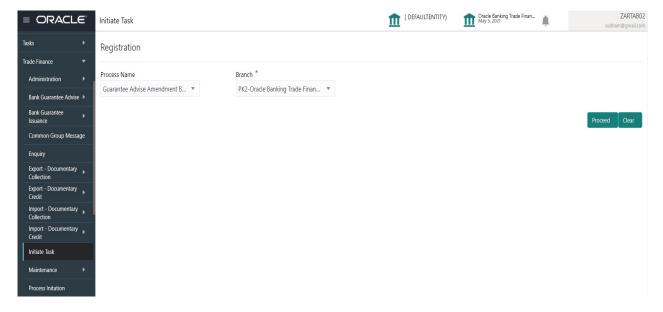
This section contains the following topics:

| Common Initiation Stage | Registration |
|-------------------------|--------------|
| Data Enrichment         | Exceptions   |

# **Common Initiation Stage**

The user can initiate the new Islamic guarantee advise amendment beneficiary consent request from the common Initiate Task screen.

- 1. Using the entitled login credentials, login to the OBTFPM application.
- 2. Click Trade Finance > Initiate Task.





Provide the details based on the description in the following table:

| Field        | Description                                   |
|--------------|---|
| Process Name | Select the process name to initiate the task. |
| Branch       | Select the branch.                            |

#### **Action Buttons**

Use action buttons based on the description in the following table:

| Field   | Description  |
|---------|--|
| Proceed | Task will get initiated to next logical stage.                     |
| Clear   | The user can clear the contents update and can input values again. |

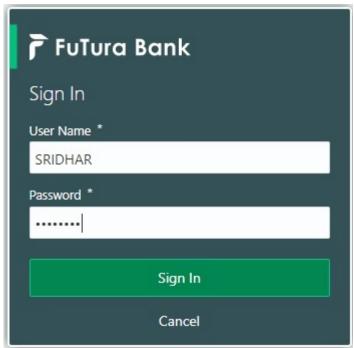
# Registration

During Registration stage, user can register the beneficiary consent response received for the amendment to Guarantee advised. User can enter the basic details of the amendment confirmation.

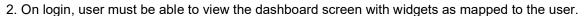
The OBTFPM user can process MT798 with sub messages MT726-MT759 message received through SWIFT. The OBTFPM verifies the field 21 and 26E ( of the MT759 and identifies the Original Contract Reference Number and Amendment Number and invokes the process. The user can cancel the previously received MT798 referenced message which is under process.

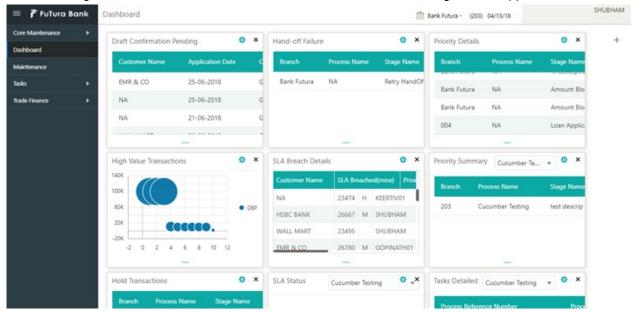
The OBTFPM user can process incoming MT798(up to a maximum of 8 messages) with sub messages MT788-MT799 message received through SWIFT and enables the user to cancel the previously received MT798 referenced message which is under process.

1. Using the entitled login credentials for Registration stage, login to the OBTFPM application.

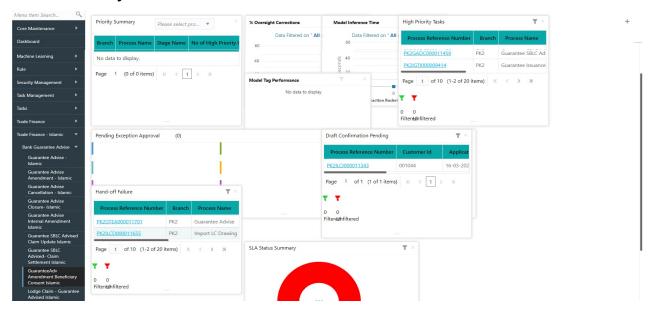






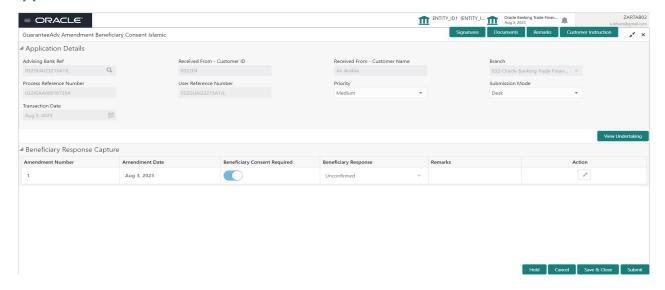


3. Click Trade Finance - Islamic > Bank Guarantee Advice > Guarantee Advise Amendment - Beneficiary Consent Islamic.



The Registration stage has two sections Application Details and Beneficiary Response Capture. Let's look at the details of Registration screens below:

# **Application Details**



Provide the Application Details based on the description in the following table:

| Field                            | Description  | Sample Values                     |
|----------------------------------|--|-----------------------------------|
| Advising Bank Ref                | Enter the Advising Bank Ref or alternatively select it from LOV'.  |                                   |
| Received From -<br>Customer ID   | Read only field.  Customer ID will be auto-populated from the Guarantee /SBLC Amendment.   | 001344                            |
| Received From -<br>Customer Name | Read only field.  Customer Name will be auto-populated from the Guarantee /SBLC Amendment.   | EMR & CO                          |
| Branch                           | Read only field.  Branch details will be auto-populated from the Guarantee /SBLC Amendment.  | 203-Bank<br>Futura -Branch<br>FZ1 |
| Process Reference<br>Number      | Unique sequence number for the transaction.  This is auto generated by the system based on process name and branch code.   | 203GTEADV00<br>15920              |
| User Reference Number            | Read only field.  System defaults the user reference number, depending on the selection of Advising Bank Reference Number.   | PK2GUI121144<br>0001              |
| Priority                         | This field will be defaulted based on the priority maintained for the customer. Priority maintained will be populated as either 'Low or Medium or High'. If priority is not maintained for a customer, 'Medium' priority will be defaulted.  The user can change the priority. | High                              |



| Field            | Description  | Sample Values |
|------------------|--|---------------|
| Submission Mode  | System defaults the submission mode as 'Desk' for the transactions created via Registration Users are allowed to change the values. The values are:  Desk- Request received through Desk | Desk          |
|                  | Desk- Request received tillough Desk   |               |
|                  | Courier- Request received through Courier  |               |
| Transaction Date | Read only field.   | 04/13/2018    |
|                  | System defaults the current branch date. User can not change the date to a back date and future date.  |               |

# **Beneficiary Response Capture**

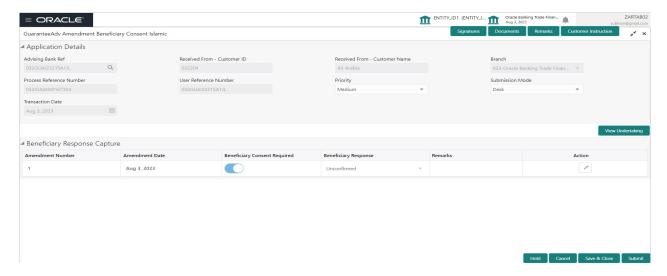
Registration user can capture the beneficiary responses of each amendments made to the Guarantee in this section.

Capture the beneficiary response based on the description in the following table:

| Field                           | Description  | Sample Values |
|---------------------------------|--|---------------|
| Amendment Number                | Read only field.  Amendment number will be auto-populated from the Guarantee /SBLC Amendment.                  |               |
| Amendment Date                  | Read only field.  This field displays the date on which the amendment was made to Guarantee/ SBLC.             |               |
| Beneficiary Consent<br>Required | Read only field.  Beneficiary Consent Required (Y/N) will be autopopulated from the Guarantee /SBLC Amendment. |               |
| Beneficiary Response            | Select the beneficiary response from the drop-down. The values are:  Confirmed Unconfirmed Rejected            |               |
| Remarks                         | Enter the remarks of the beneficiary response.   |               |
| Action                          | Click the edit icon to edit the remarks and Beneficiary Response.  |               |



# Miscellaneous



Provide the Miscellaneous Details based on the description in the following table:

| Field                | Description  | Sample Values |
|----------------------|--|---------------|
| Signatures           | Click the Signature button to verify the signature of the customer/ bank if required.  |               |
|                      | The user can view the Customer Number and Name of the signatory, Signature image and the applicable operation instructions if any available in the back-office system.   |               |
|                      | If more than one signature is required, system should display all the signatures.  |               |
| Documents            | Upload the required Guarantee/ SBLC Amendment Beneficiary Confirmation Message documents.  |               |
| Remarks              | Provide any additional information regarding the Beneficiary Consent. This information can be viewed by other users processing the request.  |               |
|                      | Content from Remarks Field should be handed off to Remarks field in Backend application.   |               |
| Customer Instruction | Click to view/ input the following   |               |
|                      | Standard Instructions – In this section, the system will populate the details of Standard Instructions maintained for the customer. User will not be able to edit this.  |               |
|                      | Transaction Level Instructions – In this section, OBTFPM user can input any Customer Instructions received as part of transaction processing. This section will be enabled only for customer initiated transactions. |               |
| View Undertaking     | Clicking this button allows the user should to view the undertaking details.   |               |



| Field          | Description  | Sample Values |
|----------------|--|---------------|
| Action Buttons |  |               |
| Submit         | On submit, system will trigger acknowledgment to the customer and give confirmation message for successful submission. Task will get moved to next logical stage of SBLC/ Guarantee Amendment - Beneficiary Consent.  If mandatory fields have not been captured, system will display an error message until the mandatory fields data are provided. |               |
| Save & Close   | Save the information provided and holds the task in you queue for working later. This option will not submit the request.  |               |
| Cancel         | Cancels the SBLC/ Guarantee Amendment -<br>Beneficiary Consent Registration stage inputs.  |               |
| Hold           | The details provided will be registered and status will be on hold.  This option is used, if there are any pending information yet to be received from applicant and appropriate remarks must be provided.   |               |
| Checklist      | Make sure that the details in the checklist are completed and acknowledge. If mandatory checklist items are not marked, system will display an error on submit.  Checklist  Uploaded all the documents  Verified the message from advising bank  Submit  Close   |               |

# **Bi-Directional Flow**

- 1. In OBTFPM, user clicks on **Request Clarification**, the system checks if the request is initiated from OBDX by validating the value available in the submission mode field is "Online". In case submission mode is "Online", the user can enter the clarification details in "Clarification Required" placeholder.
- 2. In case submission mode is not "Online", the system will validates if the counterparty is a OBDX customer by checking the flag "Trade Finance Portal" in the Customer Maintenance table replicated from OBTF. In this case, the user can submit clarification.
- 3. In case submission mode is not "Online", and if the "Trade Finance Portal" flag is set to 'No' in Customer Maintenance Table, the system should display the error message that 'The customer is not subscribed to Trade Finance Portal'.
- 4. Once the request is submitted, the Request Clarification functionality would be applicable to offline initiated transactions also.



# **Data Enrichment**

SBLC/ Guarantee Amendment - Beneficiary Consent Islamic request that were received at the desk will move to Data Enrichment stage post successful Registration. The requests will have the details entered during the Registration stage. Registration user can enter/update details of the amendment confirmation request. If Registration user has entered details only in Application details, then DE user can input the details.

DE user can also change the details in Beneficiary Response Capture if already captured by Registration user.

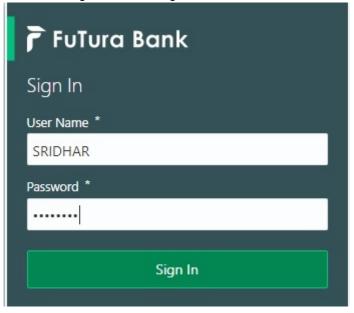
The user can view the requests that are received via online channel like SWIFT are available directly for further processing from Beneficiary Consent Response Capture stage.



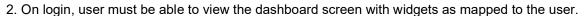
For expired line of limits, the task moves to "Limit Exception" stage under Free Tasks, on 'Submit' of DE Stage with the reason for exception as "Limit Expired".

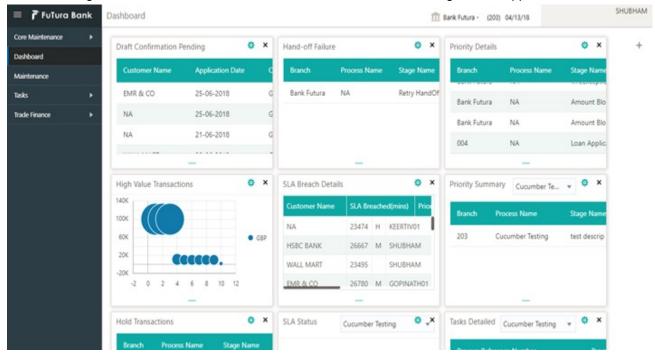
Do the following steps to acquire a task currently at Beneficiary Consent Response Capture stage:

1. Using the entitled login credentials for Data Enrichment stage, login to the OBTFPM application.

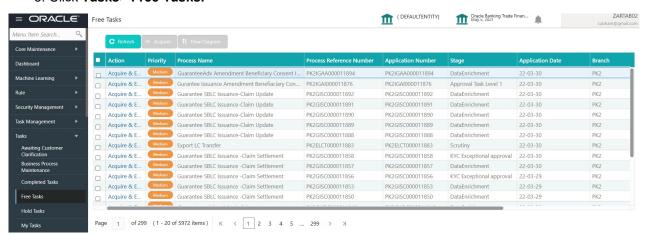




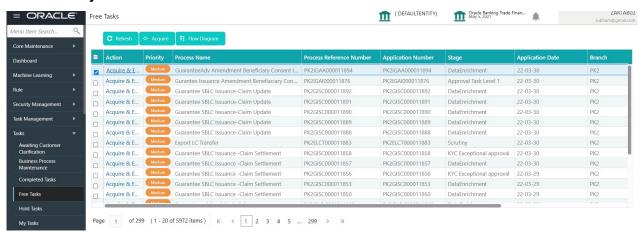




3. Click Tasks> Free Tasks.

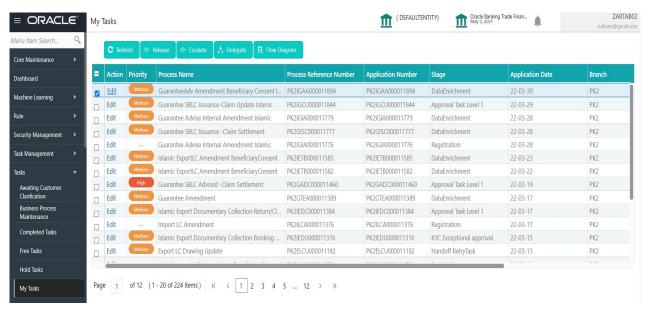


4. Select the appropriate task and click **Acquire & Edit** to edit the task or click **Acquire** to edit the task from **My Tasks**.





5. The acquired task will be available in **My Tasks** tab. Click **Edit** to capture responses of the registered task.



The beneficiary consent response capture stage has sections as follows:

- Main Details
- Additional Fields
- Advices
- Additional Details
- Settlement Details
- Summary

Let's look at the details for beneficiary consent response capture stage. User can enter/update the following fields. Some of the fields that are already having value from Registration/online channels may not be editable.

#### **Main Details**

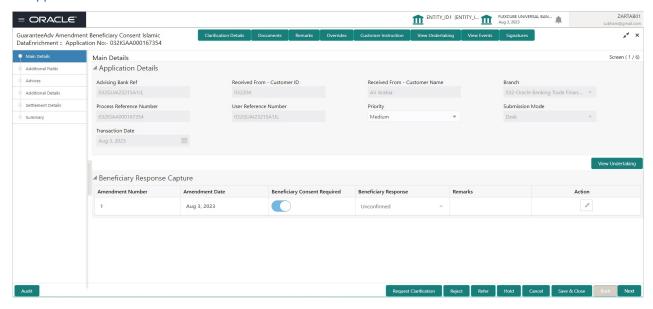
Data Enrichment user can enter/update details of the amendment confirmation request. Main details section has sub section as follows:

- Application Details
- Beneficiary Response Capture



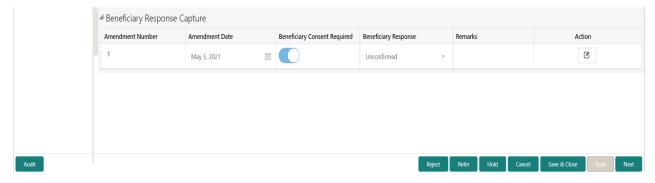
# **Application Details**

All fields displayed under Application details section, would be read only except for the **Priority**. Refer to Application Details for more information of the fields.



# **Beneficiary Response Capture**

The fields listed under this section are same as the fields listed under the Beneficiary Response Capture section in Registration. Refer to Beneficiary Response Capture for more information of the During Registration, if user has not captured input, then user can capture the details in this section.



#### **Action Buttons**

Use action buttons based on the description in the following table:

| Field                 | Description   | Sample Values |
|-----------------------|---|---------------|
| Clarification Details | Clicking the button opens a detailed screen, user can see the clarification details in the window and the status will be Clarification Requested. |               |



| Field                 | Description  | Sample Values |
|-----------------------|--|---------------|
| Documents             | Click the Documents icon to View/Upload the required documents.  |               |
|                       | Application will display the mandatory and optional documents.   |               |
|                       | The user can view and input/view application details simultaneously.   |               |
|                       | When a user clicks on the uploaded document, Document window get opened and on clicking the view icon of the uploaded document, Application screen should get split into two. The one side of the document allows to view and on the other side allows to input/view the details in the application. |               |
| Remarks               | Click the Remarks icon to view the remarks captured as part of Registration stage and also can input Remarks, which can be seen by other users.  |               |
| Overrides             | Click to view overrides, if any.   |               |
| Customer Instruction  | Click to view/ input the following   |               |
|                       | <ul> <li>Standard Instructions – In this section, the<br/>system will populate the details of Standard<br/>Instructions maintained for the customer.<br/>User will not be able to edit this.</li> </ul>  |               |
|                       | <ul> <li>Transaction Level Instructions – In this<br/>section, OBTFPM user can input any<br/>Customer Instructions received as part of<br/>transaction processing. This section will be<br/>enabled only for customer initiated<br/>transactions.</li> </ul>   |               |
| View Undertaking      | Clicking this button allows the user should to view the undertaking details.   |               |
| View Events           | On click, system will display the details of events in chronological sequence.   |               |
| Signatures            | Click the Signature button to verify the signature of the customer/ bank if required.  |               |
|                       | The user can view the Customer Number and Name of the signatory, Signature image and the applicable operation instructions if any available in the back-office system.   |               |
|                       | If more than one signature is available, system should display all the signatures.   |               |
| Request Clarification | User should be able to submit the request for clarification to the "Trade Finance Portal" User for the transactions initiated offline.   |               |

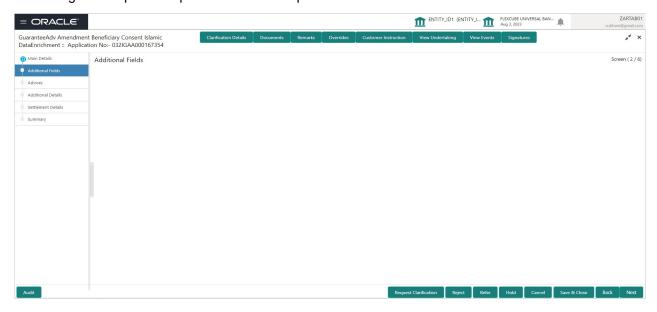


| Field        | Description   | Sample Values |
|--------------|---|---------------|
| Reject       | On click of Reject, user must select a Reject Reason from a list displayed by the system.  Reject Codes:  R1- Documents missing  R2- Signature Missing  R3- Input Error  R4- Insufficient Balance/Limits  R5 - Others.  Select a Reject code and give a Reject Description.  This reject reason will be available in the remarks window throughout the process. |               |
| Refer        | On click of Refer, user will be able to refer the task back to the Data Enrichment user. User must select a Refer Reason from the values displayed by the system.  Refer Codes:  R1- Documents missing  R2- Signature Missing  R3- Input Error  R4- Insufficient Balance/Limits  R5 - Others.   |               |
| Hold         | The details provided will be on hold.  This option is used, if there are any pending information yet to be received from applicant and appropriate remarks must be provided.  |               |
| Cancel       | Cancel the Beneficiary Consent Response Capture stage inputs.   |               |
| Save & Close | Save the information provided and holds the task in you queue for working later.  This option will not submit the request.  |               |
| Next         | On click of Next, system should validate if all the mandatory fields have been captured. Necessary error and override messages to be displayed. On successful validation, system moves the task to the next data segment.   |               |



# Additional Fields

This stage allows adding more fields that are required to process the request. These fields can be configured as part of implementation of the product.



#### **Action Buttons**

Use action buttons based on the description in the following table:

| Field                 | Description  | Sample Values |
|-----------------------|--|---------------|
| Clarification Details | Clicking the button opens a detailed screen, user can see the clarification details in the window and the status will be Clarification Requested.  |               |
| Documents             | Click the Documents icon to View/Upload the required documents.  |               |
|                       | Application will display the mandatory and optional documents.   |               |
|                       | The user can view and input/view application details simultaneously.   |               |
|                       | When a user clicks on the uploaded document, Document window get opened and on clicking the view icon of the uploaded document, Application screen should get split into two. The one side of the document allows to view and on the other side allows to input/view the details in the application. |               |
| Remarks               | Click the Remarks icon to view the remarks captured as part of Registration stage and also can input Remarks, which can be seen by other users.  |               |
| Overrides             | Click to view overrides, if any.   |               |



| Field                 | Description   | Sample Values |
|-----------------------|---|---------------|
| Customer Instructions | Standard Instructions – In this section, the system will populate the details of Standard Instructions maintained for the customer. User will not be able to edit this.      Transaction Level Instructions – In this section, OBTFPM user can input any Customer Instructions received as part of transaction processing. This section will be enabled only for customer initiated transactions. |               |
| View Undertaking      | Clicking this button allows the user should to view the undertaking details.  |               |
| View Events           | On click, system will display the details of events in chronological sequence.  |               |
| Signatures            | Click the Signature button to verify the signature of the customer/ bank if required.  The user can view the Customer Number and Name of the signatory, Signature image and the applicable operation instructions if any available in the back-office system.  If more than one signature is available, system should display all the signatures.   |               |
| Request Clarification | User should be able to submit the request for clarification to the "Trade Finance Portal" User for the transactions initiated offline.  |               |
| Reject                | On click of Reject, user must select a Reject Reason from a list displayed by the system.  Reject Codes:  R1- Documents missing R2- Signature Missing R3- Input Error R4- Insufficient Balance/Limits R5 - Others.  Select a Reject code and give a Reject Description.  This reject reason will be available in the remarks window throughout the process.                                       |               |

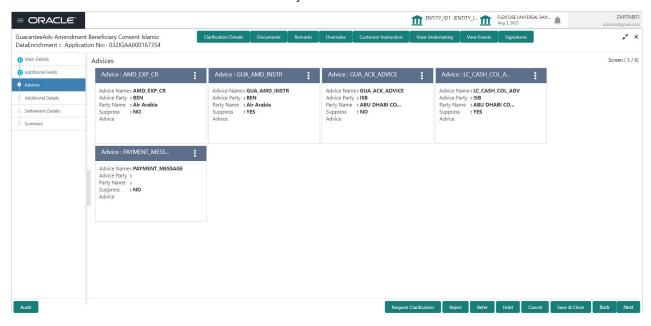


| Field        | Description   | Sample Values |
|--------------|---|---------------|
| Refer        | On click of Refer, user will be able to refer the task back to the Data Enrichment user. User must select a Refer Reason from the values displayed by the system.   |               |
|              | Refer Codes:  R1- Documents missing  R2- Signature Missing  R3- Input Error  R4- Insufficient Balance/Limits  R5 - Others.  |               |
| Hold         | The details provided will be on hold.  This option is used, if there are any pending information yet to be received from applicant and appropriate remarks must be provided.  |               |
| Cancel       | Cancel the Beneficiary Consent Response Capture stage inputs.   |               |
| Save & Close | Save the information provided and holds the task in you queue for working later.  This option will not submit the request.  |               |
| Next         | On click of Next, system should validate if all the mandatory fields have been captured. Necessary error and override messages to be displayed. On successful validation, system moves the task to the next data segment. |               |

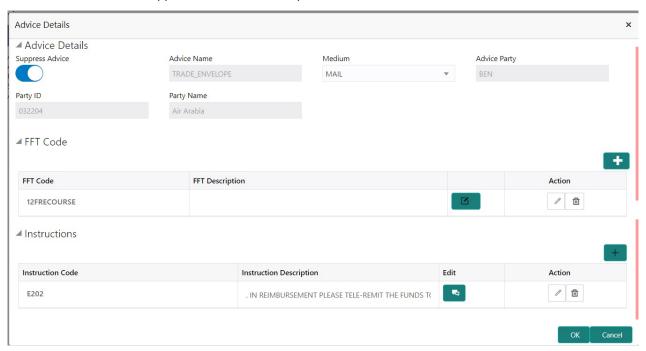


#### **Advices**

This section defaults the advices maintained for the product/event simulated from the advices maintained at the Product level in the back office. A Data Enrichment user can verify the Advices data segment details of Guarantee Advice amendment Beneficiary Consent Process.



The user can also suppress the Advice, if required.



| Field           | Description   | Sample Values |
|-----------------|---|---------------|
| Suppress Advice | <b>Toggle on</b> : Switch on the toggle if advice is suppressed.                                |               |
|                 | <b>Toggle off</b> : Switch off the toggle if suppress advice is not required for the amendments |               |



| Field                   | Description  | Sample Values |
|-------------------------|--|---------------|
| Advice Name             | Read only field.   |               |
|                         | Displays the advise name.  |               |
| Medium                  | The medium of advices is defaulted from the system. User can update if required. |               |
| Advice Party            | Read only field.   |               |
|                         | Value be defaulted from Guarantee /SBLC advise.                                  |               |
| Party ID                | Read only field.   |               |
|                         | Value be defaulted from Guarantee /SBLC advise.                                  |               |
| Party Name              | Read only field.   |               |
|                         | Value be defaulted from Guarantee /SBLC advise.                                  |               |
| Free Format Text        |  |               |
| +                       | Click plus icon to add new FFT code.   |               |
| FTT Code                | User can select the FFT code as a part of free text.                             |               |
| FFT Description         | FFT description is populated based on the FFT code selected.                     |               |
|                         | Click edit icon to edit any existing FFT code.                                   |               |
|                         |  |               |
| Action                  | Click Edit icon to edit the FFT details.   |               |
|                         | Click Delete icon to delete the FFT details.                                     |               |
| Instruction Details     |  |               |
|                         | Click plus icon to add new instruction code.                                     |               |
| +                       |  |               |
| Instruction Code        | User can select the instruction code as a part of free text.                     |               |
| Instruction Description | Instruction description is populated based on the Instruction code selected.     |               |
| D)                      | Click edit icon to edit any existing Instruction code.                           |               |



| Field  | Description   | Sample Values |
|--------|---|---------------|
| Action | Click Edit icon to edit the instruction details. Click Delete icon to delete the instruction details. |               |
|        |   |               |

# **Action Buttons**

Use action buttons based on the description in the following table:

| Field                 | Description  | Sample Values |
|-----------------------|--|---------------|
| Clarification Details | Clicking the button opens a detailed screen, user can see the clarification details in the window and the status will be Clarification Requested.  |               |
| Documents             | Click the Documents icon to View/Upload the required documents.  |               |
|                       | Application will display the mandatory and optional documents.   |               |
|                       | The user can view and input/view application details simultaneously.   |               |
|                       | When a user clicks on the uploaded document, Document window get opened and on clicking the view icon of the uploaded document, Application screen should get split into two. The one side of the document allows to view and on the other side allows to input/view the details in the application. |               |
| Remarks               | Click the Remarks icon to view the remarks captured as part of Registration stage and also can input Remarks, which can be seen by other users.  |               |
| Overrides             | Click to view overrides, if any.   |               |
| Customer Instructions | Click to view/ input the following   |               |
|                       | <ul> <li>Standard Instructions – In this section, the<br/>system will populate the details of Standard<br/>Instructions maintained for the customer.<br/>User will not be able to edit this.</li> </ul>  |               |
|                       | <ul> <li>Transaction Level Instructions – In this<br/>section, OBTFPM user can input any<br/>Customer Instructions received as part of<br/>transaction processing. This section will be<br/>enabled only for customer initiated<br/>transactions.</li> </ul>   |               |
| View Undertaking      | Clicking this button allows the user should to view the undertaking details.   |               |
| View Events           | On click, system will display the details of events in chronological sequence.   |               |



| Field                 | Description  | Sample Values |
|-----------------------|--|---------------|
| Signatures            | Click the Signature button to verify the signature of the customer/ bank if required.  |               |
|                       | The user can view the Customer Number and Name of the signatory, Signature image and the applicable operation instructions if any available in the back-office system. |               |
|                       | If more than one signature is available, system should display all the signatures.   |               |
| Request Clarification | User should be able to submit the request for clarification to the "Trade Finance Portal" User for the transactions initiated offline.                                 |               |
| Reject                | On click of Reject, user must select a Reject Reason from a list displayed by the system.  |               |
|                       | Reject Codes:  |               |
|                       | <ul> <li>R1- Documents missing</li> </ul>  |               |
|                       | <ul> <li>R2- Signature Missing</li> </ul>  |               |
|                       | R3- Input Error  |               |
|                       | <ul> <li>R4- Insufficient Balance/Limits</li> </ul>  |               |
|                       | R5 - Others.   |               |
|                       | Select a Reject code and give a Reject Description.  |               |
|                       | This reject reason will be available in the remarks window throughout the process.   |               |
| Refer                 | On click of Refer, user will be able to refer the task back to the Data Enrichment user. User must select a Refer Reason from the values displayed by the system.      |               |
|                       | Refer Codes:   |               |
|                       | R1- Documents missing  |               |
|                       | R2- Signature Missing  |               |
|                       | R3- Input Error  |               |
|                       | <ul> <li>R4- Insufficient Balance/Limits</li> </ul>  |               |
|                       | R5 - Others.   |               |
| Hold                  | The details provided will be on hold.  |               |
|                       | This option is used, if there are any pending information yet to be received from applicant and appropriate remarks must be provided.                                  |               |
| Cancel                | Cancel the Beneficiary Consent Response Capture stage inputs.  |               |
| Save & Close          | Save the information provided and holds the task in you queue for working later.  This option will not submit the request.   |               |

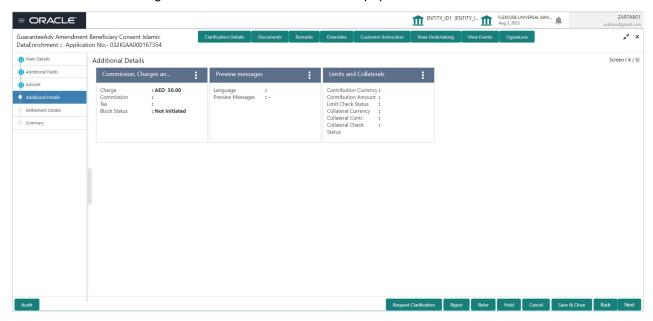


| Field | Description   | Sample Values |
|-------|---|---------------|
| Next  | On click of Next, system should validate if all the mandatory fields have been captured. Necessary error and override messages to be displayed. On successful validation, system moves the task to the next data segment. |               |

#### **Additional Details**

As a part of Data Enrichment, user can verify and enter the basic additional details available in the incoming Claim Update request. In case the request is received through online channel, the user will verify the details populated. Following tiles are present in Additional Details section:

- Limits and Collateral section
- Charges, commission and Taxes simulated from back office and populated in this screen
- Preview Messages simulated from back office and populated in this screen



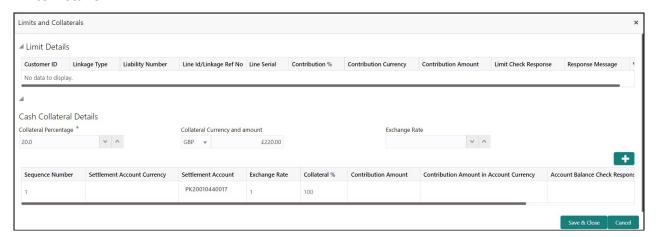
#### **Limit and Collateral**

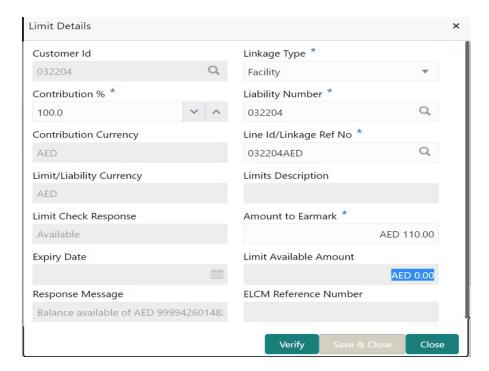
In this section user can to attach more than one line.On Approval, system should not release the Earmarking against each limit line and system should handoff the "Limit Earmark Reference Number "to the back office. On successful handoff, back office will make use of these "Limit Earmark Reference Number" to release the Limit Earmark done in the mid office (OBTFPM) and should Earmark the limit from the Back office.

In case multiple Lines are applicable, Limit Earmark Reference for all lines to be passed to the back office.



#### **Limits Details**





Provide the Limit Details based on the description in the following table:

| Field     | Description                               | Sample Values |
|-----------|---|---------------|
| Plus Icon | Click plus icon to add new Limit Details. |               |
| +         |   |               |

Limit Details

Click View link to view the limit details.

Below fields are displayed on the Limit Details pop-up screen, if the user clicks View link.

| Customer ID | Applicant's/Applicant Bank customer ID will get defaulted. |  |
|-------------|--|--|
|             |  |  |



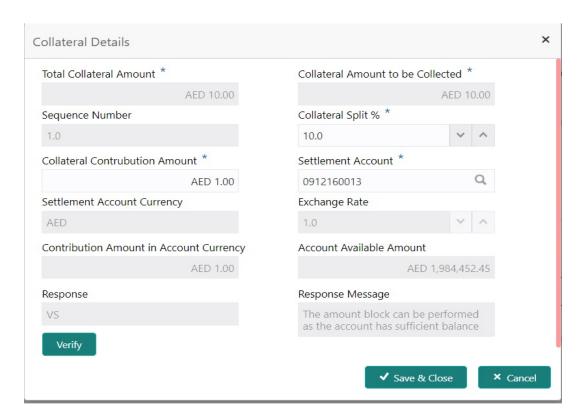
| Field                     | Description   | Sample Values |
|---------------------------|---|---------------|
| Linkage Type              | Select the linkage type. Linkage type can be: Facility Liability By default Linkage Type is "Facility".   |               |
| Contribution%             | System will default this to 100% and user can modify. System will display an alert message, if modified.  |               |
|                           | Once contribution % is provided, system will default the amount.  |               |
|                           | System to validate that if Limit Contribution% plus Collateral% is equal to 100. If the total percentage is not equal to 100 application will display an alert message.   |               |
|                           | Note  The collateral % maintained for the customer is defaulted into the Collateral Details screen. If collateral % is not maintained for the customer, then system should default the collateral % maintained for the product. User can modify the defaulted collateral percentage, in which case system should display a override message "Defaulted Collateral Percentage modified.  |               |
| Liability Number          | Click <b>Search</b> to search and select the Liability Number from the look-up.   |               |
| Contribution Currency     | The guarantee currency will be defaulted in this field.   |               |
| Line ID/Linkage Ref No    | User can choose from the various lines available and mapped under the customer id gets listed in the drop down. LINE ID-DESCRIPTION will be available for selection along with Line ID. When you click on 'verify', the system will return value if the limit check was successful or Limit not Available. If limit check fails, the outstanding limit after the transaction value will be shown in the limit outstanding amount. |               |
| Limit/ Liability Currency | Limit Currency will be defaulted in this field.   |               |
| Limits Description        | This field will display the description of the limits.  |               |
| Limit Check Response      | Response can be 'Success' or 'Limit not Available'.   |               |
|                           | This field displays the value, if you click <b>Verify</b> button.   |               |



| Field  | Description   | Sample Values |
|--|---|---------------|
| Amount to Earmark  | Amount to earmark   |               |
|  | will default based on the contribution %.   |               |
|  | User can change the value.  |               |
| Expiry Date  | This field displays the date up to which the Line is valid  |               |
| Limit Available Amount   | This field will display the value of available limit, i.e., limit available without any earmark. The Limit Available Amount must be greater than the Contribution Amount. |               |
|  | This field displays the value, if you click <b>Verify</b> button.   |               |
| Response Message   | Detailed Response message.  |               |
|  | This field displays the value, if you click <b>Verify</b> button.   |               |
| ELCM Reference Number  | This field displays the ELCM reference number.  |               |
| Below fields appear in the Limit Details grid along with the above fields. |   |               |
| Line Serial  | Displays the serial of the various lines available and mapped under the customer id.  |               |
|  | This field appears on the Limits grid.  |               |
| Edit   | Click the link to edit the Limit Details  |               |
| Delete icon  | Click delete icon to delete the existing limit details.   |               |



#### **Collateral Details**



Provide the collateral details based on the description provided in the following table:

#### Cash Collateral Details

| Collateral Percentage          | Specify the percentage of collateral to be linked to this transaction.  |  |
|--------------------------------|---|--|
| Collateral Currency and amount | System populates the contract currency as collateral currency by default.  User can modify the collateral Currency and amount.  |  |
| Exchange Rate                  | System populates the exchange rate maintained. User can modify the collateral Currency and amount. System validates for the Override Limit and the Stop limit if defaulted exchange rate is modified. |  |

Click + plus icon to add new collateral details.

Below fields are displayed on the Collateral Details pop-up screen, if the user clicks plus icon.

| Total Collateral Amount              | Read only field.   |  |
|--------------------------------------|--|--|
|                                      | This field displays the total collateral amount provided by the user.  |  |
| Collateral Amount to be<br>Collected | Read only field.  This field displays the collateral amount yet to be collected as part of the collateral split. |  |



| Sequence Number                   | Read only field.  The sequence number is auto populated with the value, generated by the system.  |  |
|-----------------------------------|---|--|
| Collateral Split %                | Specify the collateral split% to be collected against the selected settlement account.  |  |
| Collateral Contribution<br>Amount | Collateral contribution amount will get defaulted in this field.  |  |
|                                   | The collateral % maintained for the customer is defaulted into the Collateral Details screen. If collateral % is not maintained for the customer, then system should default the collateral % maintained for the product. |  |
|                                   | User can modify the defaulted collateral percentage, in which case system should display a override message "Defaulted Collateral Percentage modified.  |  |
| Settlement Account                | Select the settlement account for the collateral.   |  |
| Settlement Account                | Read only field.  |  |
| Currency                          | Settlement Account Currency will be auto-<br>populated based on the Settlement Account<br>selection.  |  |
| Exchange Rate                     | Read only field.  |  |
|                                   | This field displays the exchange rate, if the settlement account currency is different from the collateral currency.  |  |
| Contribution Amount in            | Read only field.  |  |
| Account Currency                  | This field displays the contribution amount in the settlement account currency as defaulted by the system.  |  |
| Account Available Amount          | Read only field.  |  |
|                                   | Account available amount will be auto-populated on clicking the Verify button.  |  |
| Response                          | Read only field.  |  |
|                                   | Response can be 'Success' or 'Amount not Available'.  |  |
|                                   | System populates the response on clicking the <b>Verify</b> button.   |  |
| Response Message                  | Read only field.  |  |
|                                   | Detailed Response message.  |  |
|                                   | System populates the response on clicking the <b>Verify</b> button.   |  |
| Verify                            | Click to verify the account balance of the Settlement Account.  |  |
| Save & Close                      | Click to save and close the record.   |  |



| Cancel   | Click to cancel the entry.   |  |
|--|--|--|
| Below fields appear in the Cash Collateral Details grid along with the above fields. |  |  |
| Collateral %   | User must enter the percentage of collateral to be linked to this transaction. If the value is more than 100% system will display an alert message.  |  |
|  | System defaults the collateral % maintained for the customer into the Collateral Details screen. If collateral % is not maintained for the customer, then system should default the collateral % maintained for the product.   |  |
|  | User can modify the defaulted collateral percentage, in which case system should display an override message "Defaulted Collateral Percentage modified".   |  |
| Contribution Amount  | This field displays the collateral contribution amount.  |  |
|  | The collateral % maintained for the customer is defaulted into the Collateral Details screen. If collateral % is not maintained for the customer, then system should default the collateral % maintained for the product. User can modify the defaulted collateral percentage, in which case system should display a override message "Defaulted Collateral Percentage modified. |  |
| Account Balance Check<br>Response  | This field displays the account balance check response.  |  |
| Delete Icon  | Click minus icon to remove any existing Collateral Details.  |  |
| Edit Link  | Click edit link to edit any existing Collateral Details.   |  |

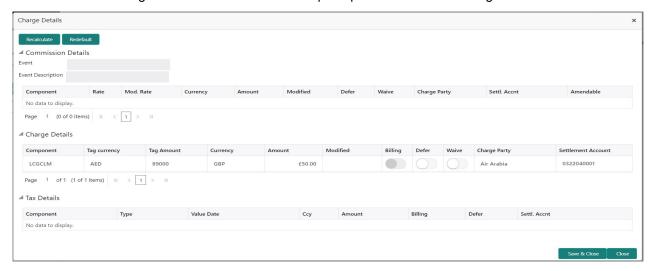
# **Commission, Charges and Taxes Details**

Click on **Default Charges** button to the default commission, charges and tax if any will get populated.

If default charges are available under the product, they should be defaulted here with values. If customer or customer group specific charges are maintained, then the same will be defaulted from back end system.



Provide the Charge Details based on the description provided in the following table:



#### **Commission Details**

Provide the Commission Details based on the description provided in the following table:

| Field             | Description   | Sample Values |
|-------------------|---|---------------|
| Event             | Read only field. This field displays the event name.  |               |
| Event Description | Read only field. This field displays the description of the event.  |               |
| Component         | Select the commission component   |               |
| Rate              | Defaults from product.  The commission rate, if available in Back Office defaults in OBTFPM. The user is able to change the rate.  If flat commission is applicable, then commission amount defaulted from back office is modifiable by the user. Rate field will be blank and the user cannot modify the Rate field. |               |
| Modified Rate     | From the default value, if the rate or amount is changed, the modified value gets updated in the modified amount field.   |               |
| Currency          | Defaults the currency in which the commission needs to be collected   |               |



| Field              | Description  | Sample Values |
|--------------------|--|---------------|
| Amount             | An amount that is maintained under the product code defaults in this field.  |               |
|                    | The commission rate, if available in Back Office defaults in OBTFPM. The user is able to change the rate, but not the commission amount directly. The amount gets modified based on the rate changed and the new amount is calculated in back office based on the new rate and is populated in OBTFPM. |               |
|                    | If flat commission is applicable, then commission amount defaulted from back office is modifiable by the user. Rate field will be blank and the user cannot modify the Rate field.   |               |
| Modified Amount    | From the default value, if the rate or amount is changed, the modified value gets updated in the modified amount field.  |               |
| Defer              | Select the check box, if charges/commissions has to be deferred and collected at any future step.  |               |
| Waive              | Select the check box to waive charges/ commission.   |               |
|                    | Based on the customer maintenance, the charges/commission can be marked for Billing or Defer.  |               |
|                    | If the defaulted Commission is changed to defer or billing or waive, system must capture the user details and the modification details in the 'Remarks' place holder.  |               |
| Charge Party       | Charge party will be 'Applicant' by Default. You can change the value to Beneficiary   |               |
| Settlement Account | Details of the Settlement Account.   |               |
| Amendable          | Displays if the field is amendable or not.   |               |



# **Charge Details**

| Field        | Description   | Sample Values |
|--------------|---|---------------|
| Component    | Charge Component type.  |               |
| Tag Currency | Defaults the tag currency in which the charges have to be collected.  |               |
| Tag Amount   | Defaults the tag amount that is maintained under<br>the product code gets defaulted in this field. User<br>can edit the value, if required.   |               |
| Currency     | Defaults the currency in which the charges have to be collected.  |               |
| Amount       | An amount that is maintained under the product code gets defaulted in this field. User can edit the value, if required.   |               |
| Modified     | From the default value, if the rate is changed or the amount is changed, the value gets updated in the modified amount field.   |               |
| Billing      | If charges are handled by separate billing engine, then by selecting billing the details to be available for billing engine for further processing.   |               |
|              | On simulation of charges/commission from Back Office, if any of the Charges/Commission component for the customer is 'Billing' enabled, 'Billing' toggle for that component should be automatically checked in OBTFPM.    |               |
|              | The user can not select/de-select the check box if it is de-selected by default.  |               |
|              | This field is disabled, if 'Defer' toggle is enabled.   |               |
| Defer        | If charges have to be deferred and collected at any future step, this check box has to be selected.   |               |
|              | On simulation of charges/commission from Back Office, if any of the Charges/Commission component for the customer is AR-AP tracking enabled, 'Defer' toggle for that component should be automatically checked in OBTFPM. |               |
|              | The user can select/de-select the check box. On de-selection the user has to click on 'Recalculate' charges button for re-simulation.   |               |
| Waive        | If charges have to be waived, this check box has to be selected.  |               |
|              | Based on the customer maintenance, the charges should be marked for Billing or for Defer.   |               |
|              | This field is disabled, if 'Defer' toggle is enabled.   |               |
| Charge Party | Charge party will be applicant by default. You can change the value to beneficiary  |               |



| Field              | Description                        | Sample Values |
|--------------------|------------------------------------|---------------|
| Settlement Account | Details of the settlement account. |               |

# **Tax Details**

The tax component is calculated based on the commission and defaults if maintained at product level. User cannot update tax details and any change in tax amount on account of modification of charges/commission will be available on click of Re-Calculate button or on hand off to back-end system.

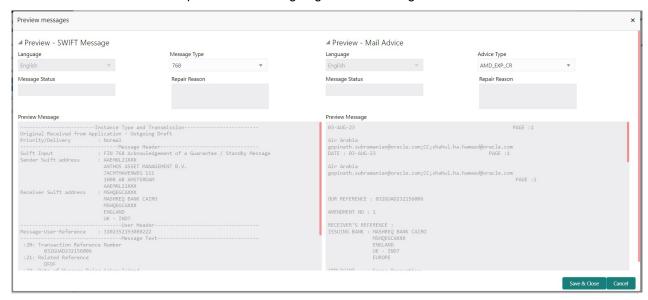
Provide the Tax Details based on the information in the following table:

| Field              | Description   | Sample Values |
|--------------------|---|---------------|
| Component          | Tax Component type  |               |
| Туре               | Type of tax Component.  |               |
| Value Date         | This field displays the value date of tax component.  |               |
| Currency           | The tax currency is the same as the commission.   |               |
| Amount             | The tax amount defaults based on the percentage of commission maintained. User can edit the tax amount, if required.  |               |
| Billing            | If taxes are handled by separate billing engine, then by selecting billing the details to be available for billing engine for further processing.  This field is disabled, if 'Defer' toggle is enabled.                                      |               |
| Defer              | If taxes have to be deferred and collected at any future step, this option has to be enabled.  The user can enable/disable the option the check box. On de-selection the user has to click on 'Recalculate' charges button for re-simulation. |               |
| Settlement Account | Details of the settlement account.  |               |



#### **Preview**

The bank user can view a preview of the outgoing SWIFT message and advise simulated from back office.



| Field                 | Description   | Sample Values |
|-----------------------|---|---------------|
| Preview SWIFT Message |   |               |
| Language              | Read only field.  |               |
|                       | English is set as default language for the preview                        |               |
| Message Type          | Select the message type.  |               |
| Message Status        | Read only field.  |               |
|                       | Display the message status of draft message of guarantee details.         |               |
| Repair Reason         | Read only field.  |               |
|                       | Display the message repair reason of draft message of guarantee details.  |               |
| Preview Message       | Display a preview of the draft message.                                   |               |
| Preview Mail Device   |   |               |
| Language              | Read only field.  |               |
|                       | English is set as default language for the preview.                       |               |
| Advice Type           | Select the advice type.   |               |
| Message Status        | Read only field.  |               |
|                       | Display the message status of advice message of guarantee details.        |               |
| Repair Reason         | Read only field.  |               |
|                       | Display the message repair reason of advice message of guarantee details. |               |
|                       |   |               |



| Field           | Description                      | Sample Values |
|-----------------|----------------------------------|---------------|
| Preview Message | Display a preview of the advice. |               |

| Field                 | Description  | Sample Values |
|-----------------------|--|---------------|
| Clarification Details | Clicking the button opens a detailed screen, user can see the clarification details in the window and the status will be Clarification Requested.  |               |
| Documents             | Click the Documents icon to View/Upload the required documents.  |               |
|                       | Application will display the mandatory and optional documents.   |               |
|                       | The user can view and input/view application details simultaneously.   |               |
|                       | When a user clicks on the uploaded document, Document window get opened and on clicking the view icon of the uploaded document, Application screen should get split into two. The one side of the document allows to view and on the other side allows to input/view the details in the application. |               |
| Remarks               | Click the Remarks icon to view the remarks captured as part of Registration stage and also can input Remarks, which can be seen by other users.  |               |
| Overrides             | Click to view overrides, if any.   |               |
| Customer Instructions | Click to view/ input the following   |               |
|                       | <ul> <li>Standard Instructions – In this section, the<br/>system will populate the details of Standard<br/>Instructions maintained for the customer.<br/>User will not be able to edit this.</li> </ul>  |               |
|                       | Transaction Level Instructions – In this section, OBTFPM user can input any Customer Instructions received as part of transaction processing. This section will be enabled only for customer initiated transactions.   |               |
|                       |  |               |
| View Undertaking      | Clicking this button allows the user should to view the undertaking details.   |               |
| View Events           | On click, system will display the details of events in chronological sequence.   |               |



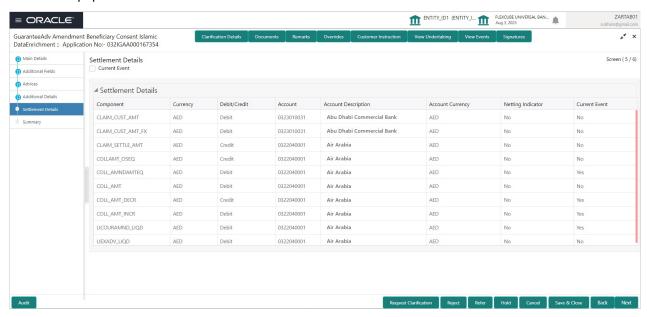
| Field                 | Description  | Sample Values |
|-----------------------|--|---------------|
| Signatures            | Click the Signature button to verify the signature of the customer/ bank if required.  |               |
|                       | The user can view the Customer Number and Name of the signatory, Signature image and the applicable operation instructions if any available in the back-office system. |               |
|                       | If more than one signature is available, system should display all the signatures.   |               |
| Request Clarification | User should be able to submit the request for clarification to the "Trade Finance Portal" User for the transactions initiated offline.                                 |               |
| Reject                | On click of Reject, user must select a Reject Reason from a list displayed by the system.  |               |
|                       | Reject Codes:  |               |
|                       | R1- Documents missing  |               |
|                       | R2- Signature Missing  |               |
|                       | R3- Input Error  |               |
|                       | R4- Insufficient Balance/Limits  |               |
|                       | R5 - Others.   |               |
|                       | Select a Reject code and give a Reject Description.  |               |
|                       | This reject reason will be available in the remarks window throughout the process.   |               |
| Refer                 | On click of Refer, user will be able to refer the task back to the Data Enrichment user. User must select a Refer Reason from the values displayed by the system.      |               |
|                       | Refer Codes:   |               |
|                       | R1- Documents missing  |               |
|                       | R2- Signature Missing  |               |
|                       | R3- Input Error  |               |
|                       | R4- Insufficient Balance/Limits  |               |
|                       | R5 - Others.   |               |
| Hold                  | The details provided will be on hold.  |               |
|                       | This option is used, if there are any pending information yet to be received from applicant and appropriate remarks must be provided.                                  |               |
| Cancel                | Cancel the Beneficiary Consent Response Capture stage inputs.  |               |
| Save & Close          | Save the information provided and holds the task in you queue for working later. This option will not submit the request.  |               |



| Field | Description   | Sample Values |
|-------|---|---------------|
| Next  | On click of Next, system should validate if all the mandatory fields have been captured. Necessary error and override messages to be displayed. On successful validation, system moves the task to the next data segment. |               |

#### **Settlement Details**

System should simulate the settlement details from back office and display the same in this screen. As a part of Data Enrichment, user can verify and enter the basic settlement details available in the incoming Claim Update request. In case the request is received through online channel, the user will verify the details populated.



Provide the settlement details based on the description in the following table:

| Field               | Description   | Sample Values |
|---------------------|---|---------------|
| Current Event       | The user can select the check box to populate the settlement details of the current event associated with the task. On De-selecting the check box, the system list all the accounts under the settlement details irrespective of the current event. |               |
| Component           | Components gets defaulted based on the product selected.  |               |
| Currency            | Application displays the default currency for the component.  |               |
| Debit/Credit        | Application displays the debit/credit indicators for the components.  |               |
| Account             | Application Displays the account details for the components.  |               |
| Account Description | Application displays the description of the selected account.   |               |



| Field             | Description  | Sample Values |
|-------------------|--|---------------|
| Account Currency  | Application defaults the currency for all the items based on the account number. |               |
| Netting Indicator | Application displays the applicable netting indicator.                           |               |
| Current Event     | System displays the current event as Y or N.                                     |               |

| Field                 | Description  | Sample Values |
|-----------------------|--|---------------|
| Clarification Details | Clicking the button opens a detailed screen, user can see the clarification details in the window and the status will be Clarification Requested.  |               |
| Documents             | Click the Documents icon to View/Upload the required documents.  |               |
|                       | Application will display the mandatory and optional documents.   |               |
|                       | The user can view and input/view application details simultaneously.   |               |
|                       | When a user clicks on the uploaded document, Document window get opened and on clicking the view icon of the uploaded document, Application screen should get split into two. The one side of the document allows to view and on the other side allows to input/view the details in the application. |               |
| Remarks               | Click the Remarks icon to view the remarks captured as part of Registration stage and also can input Remarks, which can be seen by other users.  |               |
| Overrides             | Click to view overrides, if any.   |               |
| Customer Instructions | Click to view/ input the following   |               |
|                       | <ul> <li>Standard Instructions – In this section, the<br/>system will populate the details of Standard<br/>Instructions maintained for the customer.<br/>User will not be able to edit this.</li> </ul>  |               |
|                       | Transaction Level Instructions – In this section, OBTFPM user can input any Customer Instructions received as part of transaction processing. This section will be enabled only for customer initiated transactions.   |               |
| View Undertaking      | Clicking this button allows the user should to view the undertaking details.   |               |



| Field                 | Description   | Sample Values |
|-----------------------|---|---------------|
| View Events           | On click, system will display the details of events in chronological sequence.  |               |
| Signatures            | Click the Signature button to verify the signature of the customer/ bank if required.   |               |
|                       | The user can view the Customer Number and Name of the signatory, Signature image and the applicable operation instructions if any available in the back-office system.          |               |
|                       | If more than one signature is available, system should display all the signatures.  |               |
| Request Clarification | User should be able to submit the request for clarification to the "Trade Finance Portal" User for the transactions initiated offline.  |               |
| Reject                | On click of Reject, user must select a Reject<br>Reason from a list displayed by the system.  |               |
|                       | Reject Codes:   |               |
|                       | R1- Documents missing   |               |
|                       | <ul> <li>R2- Signature Missing</li> </ul>   |               |
|                       | R3- Input Error   |               |
|                       | <ul> <li>R4- Insufficient Balance/Limits</li> </ul>   |               |
|                       | R5 - Others.  |               |
|                       | Select a Reject code and give a Reject Description.   |               |
|                       | This reject reason will be available in the remarks window throughout the process.  |               |
| Refer                 | On click of Refer, user will be able to refer the task back to the Data Enrichment user. User must select a Refer Reason from the values displayed by the system.  Refer Codes: |               |
|                       | <ul> <li>R1- Documents missing</li> </ul>   |               |
|                       | R2- Signature Missing   |               |
|                       | R3- Input Error   |               |
|                       | R4- Insufficient Balance/Limits   |               |
|                       | R5 - Others.  |               |
| Hold                  | The details provided will be on hold.   |               |
|                       | This option is used, if there are any pending information yet to be received from applicant and appropriate remarks must be provided.   |               |
| Cancel                | Cancel the Beneficiary Consent Response Capture stage inputs.   |               |

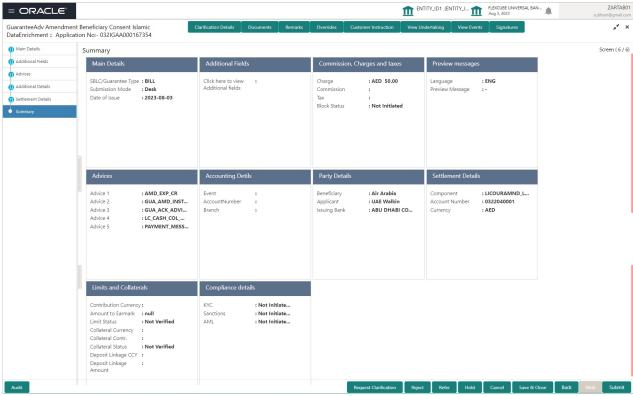


| Field        | Description   | Sample Values |
|--------------|---|---------------|
| Save & Close | Save the information provided and holds the task in you queue for working later. This option will not submit the request.   |               |
| Next         | On click of Next, system should validate if all the mandatory fields have been captured. Necessary error and override messages to be displayed. On successful validation, system moves the task to the next data segment. |               |

## **Summary**

User can review the summary of details in Data Enrichment stage for Islamic Guarantee SBLC Advised Amendment Beneficiary Consent request.

User can view the summary tiles that displays list of important fields with values. User can drill down from summary Tiles into respective data segments.



#### **Tiles Displayed in Summary**

- Main Details User can view the application details and Guarantee details. User can only view but cannot modify the details.
- Additional Fields User can view the User Defined Field maintained.
- Commission Charges and Taxes User can view the details provided for charges. User can only view but cannot modify the details.
- Preview Messages User can have the preview of message.
- · Advices User can view the advice details.
- Accounting Details User can view the accounting entries generated in back office.





When the Value Date is different from the Transaction Date for one or more accounting entries, system displays an Alert Message "Value Date is different from Transaction Date for one or more Accounting entries.

- Party Details User can view the party details like beneficiary, advising bank etc. User can only view but cannot modify the details.
- Settlement Details User can view the Settlement details.
- Limits and Collaterals User can view the limits and collateral details. User can only view but cannot modify the details.
- Compliance User can view compliance details. The status must be verified for KYC and to be initiated for AML and Sanction Checks.

#### **Action Button**

| Field                 | Description  | Sample Values |
|-----------------------|--|---------------|
| Clarification Details | Clicking the button opens a detailed screen, user can see the clarification details in the window and the status will be Clarification Requested.  |               |
| Documents             | Click the Documents icon to View/Upload the required documents.  |               |
|                       | Application will display the mandatory and optional documents.   |               |
|                       | The user can view and input/view application details simultaneously.   |               |
|                       | When a user clicks on the uploaded document, Document window get opened and on clicking the view icon of the uploaded document, Application screen should get split into two. The one side of the document allows to view and on the other side allows to input/view the details in the application. |               |
| Remarks               | Click the Remarks icon to view the remarks captured as part of Registration stage and also can input Remarks, which can be seen by other users.  |               |
| Overrides             | Click to view overrides, if any.   |               |



| Field                 | Description   | Sample Values |
|-----------------------|---|---------------|
| Customer Instructions | Standard Instructions – In this section, the system will populate the details of Standard Instructions maintained for the customer. User will not be able to edit this.      Transaction Level Instructions – In this section, OBTFPM user can input any Customer Instructions received as part of transaction processing. This section will be enabled only for customer initiated transactions. |               |
| View Undertaking      | Clicking this button allows the user should to view the undertaking details.  |               |
| View Events           | On click, system will display the details of events in chronological sequence.  |               |
| Signatures            | Click the Signature button to verify the signature of the customer/ bank if required.  The user can view the Customer Number and Name of the signatory, Signature image and the applicable operation instructions if any available in the back-office system.  If more than one signature is available, system should display all the signatures.   |               |
| Request Clarification | User should be able to submit the request for clarification to the "Trade Finance Portal" User for the transactions initiated offline.  |               |
| Reject                | On click of Reject, user must select a Reject Reason from a list displayed by the system.  Reject Codes:  R1- Documents missing  R2- Signature Missing  R3- Input Error  R4- Insufficient Balance/Limits  R5 - Others.  Select a Reject code and give a Reject Description.  This reject reason will be available in the remarks window throughout the process.                                   |               |



| Field        | Description  | Sample Values |
|--------------|--|---------------|
| Refer        | On click of Refer, user will be able to refer the task back to the Data Enrichment user. User must select a Refer Reason from the values displayed by the system.  Refer Codes:  R1- Documents missing R2- Signature Missing R3- Input Error R4- Insufficient Balance/Limits R5 - Others.  |               |
| Hold         | The details provided will be on hold.  This option is used, if there are any pending information yet to be received from applicant and appropriate remarks must be provided.   |               |
| Cancel       | Cancel the Beneficiary Consent Response Capture stage inputs.  |               |
| Save & Close | Save the information provided and holds the task in you queue for working later. This option will not submit the request.  |               |
| Submit       | On submit, system will trigger acknowledgment to the customer and give confirmation message for successful submission. Task will get moved to next logical stage of SBLC/ Guarantee Amendment - Beneficiary Consent Islamic.  If mandatory fields have not been captured, system will display an error message until the mandatory fields data are provided. |               |

# **Exceptions**

The Guarantee Advised Amendment Beneficiary Consent Islamic request, before it reaches the approval stage, the application will validate the Amount Block, KYC and AML. If any of these failed in validation will reach exception stage for further clearance for the exceptions.

### **Exception - Amount Block**

As part of amount block validation, application will check if sufficient balance is available in the account to create the block. On hand-off, system will debit the blocked account to the extent of block and credit charges/ commission account in case of charges block or credit the amount in suspense account for blocks created for collateral.

The transactions that have failed amount block due to non-availability of amount in respective account will reach the amount block exception stage.



Log in into OBTFPM application, amount block exception queue. Amount block validation failed tasks for trade transactions will be listed in the queue. Open the task to view summary of important fields with values.

On Approval, system should not release the Amount Block against each applicable account and system should handoff the "Amount Block Reference Number "to the back office. On successful handoff, back office will make use of these "Amount Block Reference Number" to release the Amount Block done in the mid office (OBTFPM) and should debit the CASA account from the Back office. If multiple accounts are applicable, Amount Block Reference for all accounts to be passed to the back office.

Exception is created when sufficient balance is not available for blocking the settlement account and the same can be addressed by the approver in the following ways:

#### Approve:

- Settlement amount will be funded (outside of this process)
- Allow account to be overdrawn during hand-off

#### Refer:

- Refer back to DE providing alternate settlement account to be used for block.
- Different collateral to be mapped or utilize lines in place of collateral.

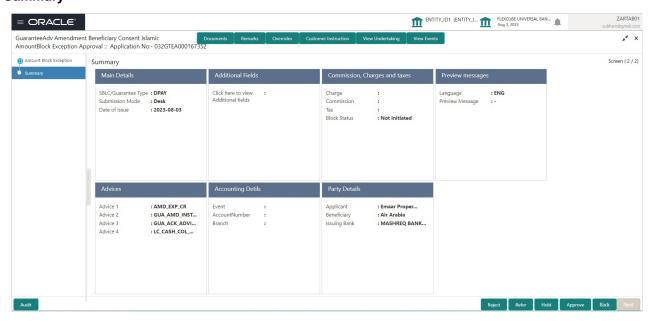
#### Reject:

Reject the transaction due to non-availability of sufficient balance in settlement account

#### **Amount Bock Exception**

This section will display the amount block exception details.

#### **Summary**



#### Tiles Displayed in Summary:

- Main Details User can view the application details and Guarantee details. User can only view but Main Details - User can view the application details and Guarantee details. User can only view but cannot modify the details.
- Additional Fields User can view the User Defined Field maintained.



- Commission Charges and Taxes User can view the details provided for charges. User can only view but cannot modify the details.
- Preview Messages User can have the preview of message.
- Advices User can view the advice details.
- Accounting Details User can view the accounting entries generated in back office.



When the Value Date is different from the Transaction Date for one or more accounting entries, system displays an Alert Message "Value Date is different from Transaction Date for one or more Accounting entries.

- Party Details User can view the party details like beneficiary, advising bank etc. User can only view but cannot modify the details.
- Settlement Details User can view the Settlement details.
- Compliance details User can view compliance details. The status must be verified for KYC and to be initiated for AML and Sanction Checks.
- Exception(Approval) Details User can view the exception (Approval) details.

#### **Action Buttons**

| Field     | Description  | Sample Values |
|-----------|--|---------------|
| Documents | Click the Documents icon to View/Upload the required documents.  |               |
|           | Application will display the mandatory and optional documents.   |               |
|           | The user can view and input/view application details simultaneously.   |               |
|           | When a user clicks on the uploaded document, Document window get opened and on clicking the view icon of the uploaded document, Application screen should get split into two. The one side of the document allows to view and on the other side allows to input/view the details in the application. |               |
| Remarks   | Click the Remarks icon to view the remarks captured as part of Registration stage and also can input Remarks, which can be seen by other users.  |               |
| Overrides | Click to view overrides, if any.   |               |



| Field                | Description   | Sample Values |
|----------------------|---|---------------|
| Customer Instruction | Click to view/ input the following  |               |
|                      | <ul> <li>Standard Instructions – In this section, the system will populate the details of Standard Instructions maintained for the customer. User will not be able to edit this.</li> <li>Transaction Level Instructions – In this section, OBTFPM user can input any Customer Instructions received as part of transaction processing. This section will be enabled only for customer initiated transactions.</li> </ul> |               |
| View Undertaking     | Clicking this button allows the user should to view the undertaking details.  |               |
| View Events          | Click View Events button to view the snapshot of various events under the Guarantee Advise Amendment Beneficiary Consent.   |               |
| Reject               | On click of Reject, user must select a Reject Reason from a list displayed by the system.  Reject Codes:  R1- Documents missing  R2- Signature Missing  R3- Input Error   |               |
|                      | <ul> <li>R4- Insufficient Balance/Limits</li> <li>R5 - Others.</li> <li>Select a Reject code and give a Reject Description.</li> </ul>  |               |
|                      | This reject reason will be available in the remarks window throughout the process.  |               |
| Refer                | User will be able to refer the task back to the Data Enrichment user. User must select a Refer Reason from the values displayed by the system. Refer Codes:  R1- Documents missing R2- Signature Missing  |               |
|                      | <ul><li>R3- Input Error</li><li>R4- Insufficient Balance- Limits</li><li>R5 - Others</li></ul>  |               |
| Hold                 | The details provided will be registered and status will be on hold.  This option is used, if there are any pending information yet to be received from applicant.   |               |
| Approve              | On approve, application must validate for all mandatory field values, and task must move to the next logical stage.   |               |



| Field | Description                          | Sample Values |
|-------|--------------------------------------|---------------|
| Back  | Task moves to previous logical step. |               |

#### **Exception - Know Your Customer (KYC)**

As part of KYC validation, application will check if necessary KYC documents are available and valid for the applicant. The transactions that have failed KYC due to non-availability / expired KYC verification will reach KYC exception stage.

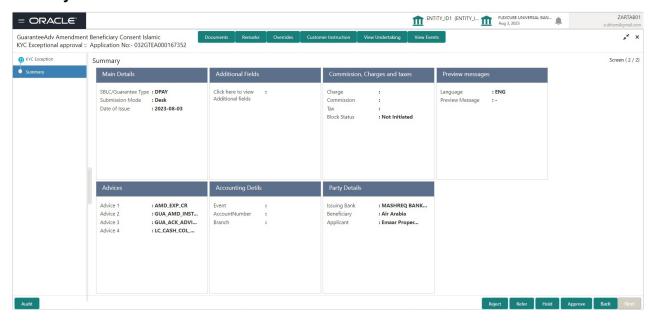
Log in into OBTFPM application, KYC exception queue. KYC exception failed tasks for Trade Finance transactions must be listed in your queue. Open the task, to see summary tiles that display a summary of important fields with values.

User can pick up a transaction and do the following actions:

#### **Approve**

- After changing the KYC status in the back end application (outside this process).
- Without changing the KYC status in the back end application.
- Reject (with appropriate reject reason).

#### **Summary**



#### Tiles Displayed in Summary:

- Main Details User can view the application details and Guarantee details. User can only view but cannot modify the details.
- Additional Fields User can view the User Defined Field maintained.
- Commission Charges and Taxes User can view the details provided for charges. User can only view but cannot modify the details.
- Preview Messages User can have the preview of message.
- · Advices User can view the advice details.
- Accounting Details User can view the accounting entries generated in back office.





When the Value Date is different from the Transaction Date for one or more accounting entries, system displays an Alert Message "Value Date is different from Transaction Date for one or more Accounting entries.

• Party Details - User can view the party details like beneficiary, advising bank etc. User can only view but cannot modify the details.

### **Action Buttons**

| Field                | Description   | Sample Values |
|----------------------|---|---------------|
| Documents            | Click the Documents icon to View/Upload the required documents.   |               |
|                      | Application will display the mandatory and optional documents.  |               |
|                      | The user can view and input/view application details simultaneously.  |               |
|                      | When a user clicks on the uploaded document, Document window get opened and on clicking the view icon of the uploaded document, Application screen should get split into two. The one side of the document allows to view and on the other side allows to input/view the details in the application.  |               |
| Remarks              | Click the Remarks icon to view the remarks captured as part of Registration stage and also can input Remarks, which can be seen by other users.   |               |
| Overrides            | Click to view overrides, if any.  |               |
| Customer Instruction | Click to view/ input the following  |               |
|                      | <ul> <li>Standard Instructions – In this section, the system will populate the details of Standard Instructions maintained for the customer. User will not be able to edit this.</li> <li>Transaction Level Instructions – In this section, OBTFPM user can input any Customer Instructions received as part of transaction processing. This section will be enabled only for customer initiated transactions.</li> </ul> |               |
|                      | ti ansactions.  |               |
| View Undertaking     | Clicking this button allows the user should to view the undertaking details.  |               |
| View Events          | Click View Events button to view the snapshot of various events under the Guarantee Advise Amendment Beneficiary Consent.   |               |



| Field   | Description   | Sample Values |
|---------|---|---------------|
| Reject  | On click of Reject, user must select a Reject Reason from a list displayed by the system.  Reject Codes:  R1- Documents missing R2- Signature Missing R3- Input Error R4- Insufficient Balance/Limits R5 - Others.  Select a Reject code and give a Reject Description.  This reject reason will be available in the remarks window throughout the process. |               |
| Refer   | User will be able to refer the task back to the Data Enrichment user. User must select a Refer Reason from the values displayed by the system. Refer Codes:  • R1- Documents missing • R2- Signature Missing • R3- Input Error • R4- Insufficient Balance- Limits • R5 - Others   |               |
| Hold    | The details provided will be registered and status will be on hold.  This option is used, if there are any pending information yet to be received from applicant.   |               |
| Approve | On approve, application must validate for all mandatory field values, and task must move to the next logical stage.   |               |
| Back    | Task moves to previous logical step.  |               |

#### **Exception - Limit Check/Credit**

The transactions that have failed limit check due to non-availability of limits will be available in limit check exception queue for further handling.

Log in into OBTFPM application, limit check exception queue. Limit check exception failed tasks for Trade Finance transactions must be listed in your queue. Open the task, to see summary tiles that display a summary of important fields with values.



On Approval of the exception task, system should validate the Limit Availability, Limit Expiry Date in the Limit System and create Earmark in the ELCM system. In case if the Limit is not available or the Limit is expired, then system should display an error message and should not allow the user to approve and proceed.



Limit check Exception approver can do the following actions:

#### **Approve**

- Limit enhanced in the back end (outside this process).
- Without enhancing limit in the back end.

#### Refer

- Refer back to DE providing alternate limit id to map
- Refer additional collateral to be mapped

#### Reject

The transaction due to non-availability of limits capturing reject reason.

#### **Summary**

Tiles Displayed in Summary:

- Main Details User can view the application details and Guarantee details. User can only view but cannot modify the details.
- Additional Fields User can view the User Defined Field maintained.
- Commission Charges and Taxes User can view the details provided for charges. User can only view but cannot modify the details.
- Preview Messages User can have the preview of message.
- Advices User can view the advice details.
- Accounting Details User can view the accounting entries generated in back office.



When the Value Date is different from the Transaction Date for one or more accounting entries, system displays an Alert Message "Value Date is different from Transaction Date for one or more Accounting entries.

• Party Details - User can view the party details like beneficiary, advising bank etc. User can only view but cannot modify the details.



| Field                | Description  | Sample Values |
|----------------------|--|---------------|
| Documents            | Click the Documents icon to View/Upload the required documents.  |               |
|                      | Application will display the mandatory and optional documents.   |               |
|                      | The user can view and input/view application details simultaneously.   |               |
|                      | When a user clicks on the uploaded document, Document window get opened and on clicking the view icon of the uploaded document, Application screen should get split into two. The one side of the document allows to view and on the other side allows to input/view the details in the application. |               |
| Remarks              | Click the Remarks icon to view the remarks captured as part of Registration stage and also can input Remarks, which can be seen by other users.  |               |
| Overrides            | Click to view overrides, if any.   |               |
| Customer Instruction | Click to view/ input the following   |               |
|                      | <ul> <li>Standard Instructions – In this section, the<br/>system will populate the details of Standard<br/>Instructions maintained for the customer.<br/>User will not be able to edit this.</li> </ul>  |               |
|                      | Transaction Level Instructions – In this section, OBTFPM user can input any Customer Instructions received as part of transaction processing. This section will be enabled only for customer initiated transactions.   |               |
| View Undertaking     | Clicking this button allows the user should to view the undertaking details.   |               |
| View Events          | Click View Events button to view the snapshot of various events under the Guarantee Advise Amendment Beneficiary Consent.  |               |



| Field   | Description   | Sample Values |
|---------|---|---------------|
| Reject  | On click of Reject, user must select a Reject Reason from a list displayed by the system.  Reject Codes:  R1- Documents missing R2- Signature Missing R3- Input Error R4- Insufficient Balance/Limits R5 - Others.  Select a Reject code and give a Reject Description.  This reject reason will be available in the remarks window throughout the process. |               |
| Refer   | User will be able to refer the task back to the Data Enrichment user. User must select a Refer Reason from the values displayed by the system. Refer Codes:  • R1- Documents missing • R2- Signature Missing • R3- Input Error • R4- Insufficient Balance- Limits • R5 - Others   |               |
| Hold    | The details provided will be registered and status will be on hold.  This option is used, if there are any pending information yet to be received from applicant.   |               |
| Approve | On approve, application must validate for all mandatory field values, and task must move to the next logical stage.   |               |
| Back    | Task moves to previous logical step.  |               |

# **Multi Level Approval**

The Approval user can view the summary of details updated in multilevel approval stage of Islamic Guarantee Advice Amend of the Beneficiary Consent request.

Log in into OBTFPM application and acquire the task to see the summary tiles. The tiles should display a list of important fields with values. User must be able to drill down from summary Tiles into respective data segments to verify the details of all fields under the data segment.

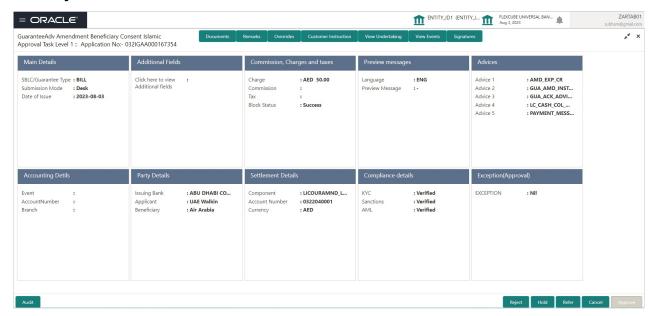


The user can simulate/recalculate charge details and during calling the handoff, if handoff is failed with error the OBTFM displays the Handoff failure error during the Approval of the task.

Description Approval the user can view a snapshot of the beneficiary consent response to an amendment made to this transaction as read only.



#### **Summary**



#### **Tiles Displayed in Summary:**

- Main Details User can view the application details and Guarantee details. User can only view but cannot modify the details.
- Additional Fields User can view the User Defined Field maintained.
- Commission Charges and Taxes User can view the details provided for charges. User can only view but cannot modify the details.
- Preview Messages User can have the preview of message.
- Advices User can view the advice details.
- Accounting Details User can view the accounting entries generated in back office.



When the Value Date is different from the Transaction Date for one or more accounting entries, system displays an Alert Message "Value Date is different from Transaction Date for one or more Accounting entries.

- Party Details User can view the party details like beneficiary, advising bank etc. User can only view but cannot modify the details.
- Settlement Details User can view the Settlement details.
- Limits and Collaterals User can view the limits and collateral details. User can only view but cannot
  modify the details.
- Compliance User can view compliance details. The status must be verified for KYC and to be initiated for AML and Sanction Checks.

#### **Documents and Checklist**

- Documents: Approval user can open the uploaded documents and verify them.
- Checklist: Verify the uploaded documents.
- Remarks: Approval user can view the remarks captured in the process during earlier stages.
- Incoming Message: User can view the SWIFT MT 768 if applicable



Use action buttons based on the description in the following table:

| Field   | Description   | Sample Values |
|---------|---|---------------|
| Reject  | On click of Reject, user must select a Reject Reason from a list displayed by the system.  Reject Codes:  R1- Documents missing R2- Signature Missing R3- Input Error R4- Insufficient Balance/Limits R5 - Others.  Select a Reject code and give a Reject Description.  This reject reason will be available in the remarks window throughout the process. |               |
| Refer   | User will be able to refer the task back to the Data Enrichment user. User must select a Refer Reason from the values displayed by the system.  Refer Codes:  R1- Documents missing R2- Signature Missing R3- Input Error R4- Insufficient Balance- Limits R5 - Others  |               |
| Hold    | The details provided will be registered and status will be on hold.  This option is used, if there are any pending information yet to be received from applicant.   |               |
| Cancel  | Cancel the Guarantee Issuance under beneficiary consent approval.   |               |
| Approve | On approve, application must validate for all mandatory field values, and task must move to the next logical stage. If there are more approvers, task will move to the next approver for approval. If there are no more approvers, the transaction is handed off to the back end system for posting.  |               |

## **Acceptance Criteria**

As a OBTFPM user, the user can capture the beneficiary consent received for an Amendment of Guarantee/ SBLC to the beneficiary.



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# Reference and Feedback

## References

For more information on any related features, you can refer to the following documents:

- Getting Started User Guide
- Common Core User Guide

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